



SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA
SELF-HELP CENTER & FAMILY LAW FACILITATOR'S OFFICE



<p style="text-align: center;"><u>LIVE CHAT HOURS</u> Monday – Thursday 9:00 a.m. - 12:00 p.m. *We may stop taking new chats before the stated hours once we reach capacity</p> <p>To access the Self-Help webpage and LiveChat, use your phone to scan the QR code located in the top right-hand corner of this sheet or go to www.alameda.courts.ca.gov/self-help.</p>	<p style="text-align: center;"><u>TEL. (510) 272-1393</u> Phone hours: Monday – Thursday 2:00 p.m. - 4:00 p.m. *Messages can only be left during phone hours. Calls are returned within 5 business days.</p>
<p style="text-align: center;"><u>IN PERSON APPOINTMENTS/REMOTE APPOINTMENTS/REMOTE WORKSHOPS</u></p> <p>Please contact us via LiveChat or phone to be screened for an appointment or workshop. Appointments are available IN PERSON or remotely (ZOOM). Workshops are available remotely (ZOOM). Referrals are available for those who do not qualify for an appointment or workshop.</p> <p style="text-align: center;">NOTE: Walk-in services are not available at this time.</p>	
<p style="text-align: center;">Self-Help Center provides information and assistance with:</p> <ul style="list-style-type: none"> • Divorce • Parentage • Custody/Visitation/Support • Name Change • Small Claims • Consumer Debt Collection (limited assistance) • Gender Change • Eviction Defense • Guardianship (of the person) • Limited Conservatorship • Restraining Orders: Civil Harassment, Domestic Violence & Elder Abuse • Coming Soon: Stepparent Adoption to Confirm Parentage (<i>limited assistance</i>) 	

♦ Language services are available ♦

- Self-Help services vary in scope, and depending on your matter, you may be provided a referral, assisted the same day, scheduled for a future appointment or workshop, or asked to contact Self-Help another day.
- Self-Help does not provide legal advice and cannot represent you in court. If you are represented by an attorney, or have an attorney of record, Self-Help is unable to provide assistance with your case.
- Referrals are available to outside agencies and organizations regarding matters that Self-Help is unable to assist with.

Partner Clinics (by appointment only)

Clinics held by East Bay Community Law Center call (510) 548-4064

- Consumer Debt Clinic • Eviction Defense

Clinics held by Legal Access Alameda call (510) 302-2222

- Low Income Landlord • Bankruptcy • Family Law

PLEASE SEE REVERSE SIDE FOR A LIST OF ADDITIONAL COMMUNITY RESOURCES

ADDITIONAL RESOURCES

Alameda County Bar Association

(510) 302-2222

Lawyer Referral Service: (Referrals to private attorneys. These attorneys charge for their services)

Legal Access Alameda: (Family Law, Bankruptcy, Low-Income Landlords and Legal Assistance Saturday Program)

Alameda County Family Justice Center

(510) 267-8800 or info@acfjc.org

(Assistance for individuals experiencing domestic violence, stalking, sexual assault, child abuse, elder abuse, child abduction, or human trafficking)

Asian Pacific Islander Legal Outreach

310 8th Street, Suite 305, Oakland, CA 94607

(510) 251-2846

(Family law; Domestic Violence Restraining Orders; immigration; elder abuse; public benefits; housing)

Bay Area Legal Aid

1735 Telegraph Ave., Oakland, CA 94612

(800) 551-5554

(Family law; Domestic Violence Restraining Orders; public benefits; housing rights)

Centro Legal de La Raza

3400 E. 12th St., Oakland, CA 94601

(510) 437-1554

(Immigration services; pre-eviction advocacy; eviction defense)

East Bay Community Law Center

2921 Adeline St., Berkeley, CA 94703

(510) 548-4040

(Eviction defense for low income tenants living in Oakland, Berkeley, Emeryville, and Alameda; consumer rights; record expungements)

Eviction Defense Center

350 Frank H. Ogawa Plaza #703, Oakland, CA 94612

(510) 452-4541

(Eviction defense, including court representation, for tenants living in Alameda County)

Family Violence Law Center

(510) 208-0220

(Domestic Violence Restraining Orders)

Legal Assistance for Seniors

333 Hegenberger Road, Ste. 850, Oakland, CA 94621

(510) 832-3040

(Age 60+: Elder abuse; immigration; health law; public benefits; limited conservatorship (pro per only); housing. Age 50+: guardianship)